

Quality Policy Statement

Quantity is a key element of ENRG Petroleum's services and the guiding principle of our operations serving players in the oil, gas, and refined products sectors. We are convinced that this will allow us to guarantee efficiency, a strong customer focus, and the long-term viability and profitability of our organization.

Quality is paramount for our company, as we place great importance on our customers. We strive to provide them with products and services that meet, and often exceed, their expectations.

We are committed to continuous improvement and have implemented a quality management system that provides a framework for measuring and optimizing our performance.

We have implemented the following systems and procedures to help us achieve our goal of total customer satisfaction and continuous improvement within our company:

- ✓ Regular collection and monitoring of customer feedback;
- ✓ Customer complaint handling procedure;
- ✓ Supplier selection and performance monitoring according to defined criteria;
- ✓ Training and development of our employees;
- ✓ Regular audits of our internal processes;
- ✓ Measurable quality objectives reflecting our business goals; Management analysis of audit results, customer feedback, and complaints.

Our internal procedures are regularly reviewed and documented in a Quality Manual accessible to all employees.

This policy is posted throughout the company and is also part of the company rules.

While the CEO is ultimately responsible for quality, each employee has a responsibility, within their area of responsibility, to contribute to integrating quality into the company.

This policy is available to our employees, customers, suppliers, and other interested parties.

It is reviewed annually to ensure its continuous improvement and ongoing relevance.

The Board of Directors